



1. GENERAL

1. Crossyn uses cookies and web statistics and processes general visiting data and personal data, such as your telephone number, e-mail address and (user) name (if provided), your IP address, the time of the visit and the data your browser sends.
2. In this cookie and privacy policy we explain what cookies are, why we use them and which cookies we place. We also provide information about the web statistics we keep and how we handle personal data that you submit to us via the websites.

2. COLLECTION AND USE OF PERSONAL DATA

1. If you have submitted your personal data to us, for example via the contact form on crossyn.com, we will only process your data for the purpose for which you have provided it to us. We will not retain this data longer than is necessary for the complete processing of your request.
2. We have taken appropriate technical and organisational measures to protect your personal data against loss or unlawful processing. If passwords, usernames or other access options are used to access (parts of) the websites, you are responsible for keeping this data secure and preventing misuse or theft.

3. ACCESS, RECTIFICATION AND ERASURE

1. The General Data Protection Regulation gives you the right to access, rectification, erasure and restriction of the processing of your personal data. In order to prevent abuse of this right, we may ask you to identify yourself adequately. If you wish to access personal data linked to a cookie, we ask you to send us a copy of the cookie in question. This can be found in the settings of your browser.
2. Would you like to exercise one of the above rights? Or do you have questions about this cookie and privacy policy? Please contact us using the contact details at the bottom of this document. We will process your request or question as soon as possible.

4. WHAT ARE COOKIES?

1. A cookie is a simple, small file that is sent with pages of the websites and stored by your internet browser on your computer's hard drive. The information stored in it can be sent back to Crossyn's servers the next time you visit our websites. These cookies do not damage your computer and remain valid for a maximum of two years, but you can also disable them yourself via your browser.

5. WHY DOES CROSSYN USE COOKIES?

1. We place cookies in order to be able to see how visitors to crossyn.com use the websites. This information helps us to improve the websites, for example by

supplementing information and improving the ease of use. Because these types of cookies have very little impact on your privacy, they fall under the exception in the Cookie Act (Dutch: de "Cookiewet"). This means that Crossyn does not have to ask permission to place these cookies.

6. NO TRACKING COOKIES

1. We do not use tracking cookies. Tracking cookies are cookies that can track visitors while they are surfing other websites.

7. WEB STATISTICS

1. Crossyn uses Google Analytics. We analyse this data in order to tailor the websites to visitors. Via the websites, a cookie is placed by the company Google, as part of the Google Analytics service. The data is transferred to and stored by Google on servers in the United States. Google may pass this data on to third parties if Google is legally obliged to do so, or to the extent that third parties process the data on Google's behalf. We have no influence on this, but we have not allowed Google to use the obtained data for other Google services and advertising purposes. We have taken measures to limit the traceability of visitors to our website as much as possible. We do this by masking the last octet (the last digit group) of each IP address. This is done in a temporary memory, even before the IP address is stored by Google. Please read Google's privacy policy and the specific privacy policy of Google Analytics for more information. If you do not want Google Analytics to be used, you can download and install the 'Google Analytics Opt-out Browser add-on'. The add-on can be downloaded from the Google website.

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