



TERMS AND CONDITIONS OF USE

Crossyn Automotive B.V.

TABLE OF CONTENTS

1. Introduction.....	4
2. Privacy	4
3. Changes to the Agreements	4
4. Access to the Services via subscription	5
5. Right of withdrawal within 14 days ('cooling-off period').....	5
6. Driver and personal changes.....	6
7. CrossServices, Drivers Portal and the Application.....	7
8. Device	7
9. Services of Service Providers	8
10. Intellectual property and rights we grant you	8
11. Rights you grant us	9
12. Payment conditions and price changes	10
13. Customer support.....	10
14. Complaints	11
15. Warranty and disclaimer	11
16. Duration and termination of the Agreements	12
17. Limited liability.....	13
18. Entire agreement.....	15
19. Severability and waiver.....	15
20. Indemnification.....	15
21. Choice of law	15
22. Final provisions.....	16
Contact details Crossyn	16
Annex – Model withdrawal form	17

Dear Driver,

Crossyn Automotive B.V. (hereafter: 'Crossyn', 'we', 'us', 'ours') has a passion for information that serves your needs. Crossyn collects, analyses and enriches vehicle data and driving behaviour. Through innovative CrossServices based on your personal data, you will gain insight into meaningful information, such as the condition of your vehicle and cost-saving opportunities. Moreover, you will remain in full control: you always decide what happens to your (vehicle) data.

Hereafter you will find Crossyn's Terms and Conditions of Use. This document outlines what you can expect from us on the one hand, and what you can do if you have a question on the other hand. The Terms and Conditions of Use are important and affect your legal rights. **So please read them and our other terms referenced in this document carefully.** You can navigate easily and quickly through this document by clicking at a subject in the [Table of contents](#) above. We have bolded the most important terms, so that you can find them easily.

Navigation

1. INTRODUCTION

1. Thank you for choosing Crosssyn! By signing up as a Driver, you are entering into a binding contract with Crosssyn. Your agreement with us includes these Terms and Conditions of Use, our Privacy Policy and any additional terms that you (possibly later) agree to (hereafter: 'the Agreements'). If you have questions or comments about the Agreements, please [contact](#) us at any time! **The Agreements**
2. If you wish to review the terms of the Agreements, the effective version of the Agreements can be found on Crosssyn's website. You acknowledge that you have read and understood the Agreements, **accept these Agreements**, and agree to be bound by them. If you don't agree with (or you cannot comply with) the Agreements, you are not allowed to use the Drivers Portal, the Application, the Analytics of Things Platform and/or (Cross)Services (hereafter all together: 'the Services').

2. PRIVACY

1. We collect and process vehicle data and personal data to offer CrossServices. **Change privacy preferences**
The privacy and security of your personal data is very important to us, because we know it is important to you. We want to assure you that your information will be properly managed and protected whilst in our hands. You can consult our Privacy Policy for more information. We recommend you to read our Privacy Policy carefully. **You can change your privacy preferences via the [Drivers Portal](#)** at any time.
2. Crosssyn takes extensive measures to protect your personal data and to ensure maximum security. Despite this, Crosssyn cannot guarantee the security of these data for 100%. Every security breach (of any kind) that might relate to the processing of personal data shall be notified to the national regulatory authority and, if necessary, to the data subjects, like you.

3. CHANGES TO THE AGREEMENTS

1. **Crosssyn may amend the Agreements from time to time**, for example to keep them up to date or to comply with legal requirements. When we make material changes to the Agreements (such as price changes), we'll provide you with a prominent notice within the Drivers Portal, by sending you an e-mail or in another appropriate manner. If you do not wish to continue using the Services under the new version of the Agreements, you may **terminate** the Agreements by contacting our Service Desk. The Agreements will be terminated with effect from the first day of the next monthly period. Your continued use of the Service after the changes have been made will constitute **Changes and termination option**

your acceptance of the changes. **Please, therefore make sure you read such notifications carefully.**

4. ACCESS TO THE SERVICES VIA SUBSCRIPTION

1. We provide CrossServices based on data collected and processed on our Analytics of Things Platform. CrossServices, as well as Services from third-parties (hereafter: 'Service Providers'), are accessible via the [Drivers Portal](#).
2. You can access (Cross)Services, the Drivers Portal and the Application through signing up as a Driver:
 - a) directly via Crosssyn against payment of a monthly subscription fee (hereafter: '**Personal subscription**'), or **Personal subscription**
 - b) at the invitation of a Service Provider (such as an insurance company or a lease company) that pays the monthly fee to access (Cross)Services, the Drivers Portal and/or de Application for your benefit (hereafter: '**Subscription via Service Provider**'). **Subscription via Service Provider**

It is possible that at some point no Service Provider pays the monthly fee on your behalf. In case you do not have a Personal subscription at that moment, the Drivers Portal, Application and (Cross)Services will be taken out of service from the day following the last day on which the Service Provider paid the monthly fee on your behalf, or on the day your Personal subscription has ended.

5. RIGHT OF WITHDRAWAL WITHIN 14 DAYS ('COOLING-OFF PERIOD')

1. If you reside within the European Union and register for a **Personal subscription, you may change your mind for any or no reason** and receive a **full refund** of all monies paid within fourteen (14) days. **The withdrawal period shall begin from the day the Device is installed and the connection is established.** To exercise the right of withdrawal, you must inform us of your decision to withdraw from this contract by a clear and unequivocal statement (e.g. a letter sent by post or e-mail). You may use the attached model withdrawal form (see **Annex**), but it is not obligatory. The contact details of Crosssyn can be found on the last page of this document. To meet the withdrawal deadline, it is sufficient for you to send your communication concerning your exercise of the right of withdrawal before the withdrawal period has expired. **14 Days cooling-off period**
2. If you withdraw from the Agreements, we shall reimburse to you all payments received from you, without undue delay and in any event not later than 14 days from the day on which we are informed about your decision to withdraw from the Agreements. You will not incur any fees as a result of such

reimbursement. We may withhold reimbursement until Crosssyn or the by Crosssyn certified technician or workshop that installed the Device (hereafter: 'the Workshop') has received the Device back.

3. To exercise the right of withdrawal, you must **have the Device uninstalled by, and handed back to** the technician or the Workshop, or to Crosssyn (in case you uninstalled the Device by yourself in accordance with section 8.3 of these Terms and Conditions of Use). You shall do this without undue delay and in any event **not later than 14 days** from the day on which you communicate your withdrawal from the Agreements to us. You will have to bear the direct cost of having the Device uninstalled by a technician or Workshop. The cost is estimated at a maximum of approximately EUR 25,00. **Return Device within 14 days**
4. If you have gained access to (Cross)Services, the Application and the Drivers Portal via a Service Provider, your access is also subject to the terms of your agreement with that Service Provider (in addition to these Terms and Conditions of Use). To withdraw from that agreement, you must exercise your right of withdrawal directly towards that Service Provider.

6. DRIVER AND PERSONAL CHANGES

1. You declare that any registration information that you submit to Crosssyn is true, accurate, and complete.
2. You shall inform Crosssyn as soon as possible of important **changes, such as:** **Communicate changes**
 - a. changes of your contact- and/or payment details (if applicable);
 - b. sale, theft or loss of the vehicle in which the Device is installed, or theft or loss of the Device itself;
 - c. unauthorised use of the Device and/or the vehicle in which the Device is installed.

Changes can be communicated via the Drivers Portal or the Service Desk.

3. **You inform (possible) other drivers of your vehicle about the presence of the Device, the Agreements, and the rights and obligations arising therefrom.** **Inform other Drivers about the Device**
4. Crosssyn can provide access codes for access to the Drivers Portal, the Application and for certain (Cross)Services. Only you are responsible for the confidentiality and security of your access code, username and for the confidential information of your account. You shall immediately notify Crosssyn in case of unauthorised use. Crosssyn is entitled to suppress access codes in case of suspected unauthorised use. **Access codes and username**
5. It's not allowed to share your account details with another (legal) person. Every request Crosssyn receives through the Drivers Portal is deemed to be filed by you.

7. CROSSSERVICES, DRIVERS PORTAL AND THE APPLICATION

1. You are solely responsible for having access to well-functioning software, required for (Cross)Services, the Drivers Portal and the Application. Crosssyn is not responsible and cannot be held liable for sub-optimal performance or malfunctioning of (Cross)Services, the Drivers Portal and/or the Application as a consequence of defects or flaws in software used by you.
2. Crosssyn reserves the right to **temporarily or permanently modify** CrossServices, the Drivers Portal and/or the Application at any time, with or without prior notification. The foregoing does not entitle the Driver to any damages. **Modifications, updates and upgrades**
3. Crosssyn reserves the right to **temporarily discontinue** CrossServices, the Drivers Portal and/or the Application **or limit the use thereof** at any time, with or without prior notification, if it deems this necessary for maintenance, adjustments or improvements of the Services. The foregoing does not entitle the Driver to any damages. Crosssyn will use its best endeavours to keep this to a minimum. **Limited use during maintenance**
4. Crosssyn has no obligation to maintain, support, upgrade or update the Services, or to provide all or any specific content through the Services. Crosssyn and/or Service Providers may, from time to time, remove any such content without prior notification.
5. It is not allowed to use the Services in contravention of legal provisions and/or (the nature of) the Agreements with Crosssyn.

8. DEVICE

1. **The Device shall at all times remain the property of Crosssyn.** Crosssyn provides you the Device on loan for normal use of the Device, in accordance with these Terms and Conditions of Use. **Property Device**
2. You shall have the Device **installed and (if necessary) maintained by a Crosssyn-certified technician or Workshop of your choice.** You are not allowed to perform maintenance tasks or to install the Device by yourself. **Installation and maintenance Device**
3. In case you want to remove the Device from your vehicle, you can have the Device **uninstalled** by a Crosssyn-certified technician or Workshop of your choice. However, you can uninstall the Device entirely at your own risk by yourself as well. Crosssyn will in no event be liable for any damages that may occur because of uninstalling the Device by yourself. **Uninstallation Device**
4. **In case you sell your vehicle, you shall terminate the connection between yourself, the vehicle and the Device by contacting our Service** **Selling your vehicle**

Desk. You can remove or have the Device removed from your vehicle in accordance with the provisions of section 8.3, and subsequently have it installed in your new vehicle. If you choose not to remove the Device from your vehicle, **you are obliged to inform the buyer about the presence of the Device.**

5. You shall enable Crosssyn to take the necessary preparations to (un)install and/or maintain the Device at a predetermined location, date and time.
6. You are responsible for the correct use and application of the Device. It is not allowed to cause nuisance or damages in any way by incorrect use or application of the Device. **Any form of abuse is strictly forbidden.**
7. It is important not to remove the Device for the proper functioning of it. The functioning of the Device can be partially limited by the receiving and transmitting range of the transmitting stations from the concerning provider. Those can be influenced by atmospheric and topographic conditions, the position of the vehicle as well as by obstacles.

Responsibility for Device

9. SERVICES OF SERVICE PROVIDERS

1. The Drivers Portal is integrated with applications, websites and services of Service Providers (hereafter: 'services of Service Providers') to make available content, products and/or services to you. These services of Service Providers may have their own terms and conditions of use and privacy policies. Your use of these services of Service Providers will be governed by and subject to such terms and conditions and privacy policies. Crosssyn is neither responsible or liable for the behaviour, features, or content of any of these services of Service Providers, nor for any transaction you may enter into with them.

10. INTELLECTUAL PROPERTY AND RIGHTS WE GRANT YOU

1. All copyrights, patent rights, and other intellectual and industrial property rights on, as well as similar rights for the protection of information in relation to CrossServices, the Drivers Portal, the Application, the Analytics of Things Platform, products, services and any other documentation, are the exclusive property of Crosssyn.
2. Only after full payment of whatever you owe Crosssyn as a result of the Agreements, we grant you a **limited, non-exclusive, non-transferable and revocable license** to make use of the Services and the content thereof. This license shall remain in effect until and unless terminated by you or Crosssyn.

You promise and agree that you are using the content of the Services for personal and non-commercial use.

3. Crosssyn's software applications and the content are licensed to you, not sold. Crosssyn retains ownership of all copies of Crosssyn's software applications and content even after installation on your personal computers, mobile handsets, tablets, and/or other relevant devices (hereafter: 'Computers and mobile devices').
4. All Crosssyn trademarks, service marks, trade names, logos, domain names, and any other features of the Crosssyn brand (hereafter: 'Crosssyn Brand Features') are the sole property of Crosssyn. The Agreements do not grant you any rights to use any Crosssyn Brand Features whether for commercial or non-commercial use.
5. You will neither attempt to unravel the source code of the Services, nor to copy, redistribute or change them. Furthermore, you will not: a) reproduce, sublicense, sell, rent, lease to a third party, or make available to the public CrossServices, the Drivers Portal and/or the Application or the content thereof, b) disrupt the operation of (Cross)Services, the Device, the Drivers Portal, the Application and/or the Analytics of Things Platform, c) use (Cross)Services, the Device, the Drivers Portal, the Application and/or the Analytics of Things Platform in any (other) unlawful manner. **Prohibited acts**

11. RIGHTS YOU GRANT US

1. In consideration for the rights granted to you under the Agreements, you grant us the right 1) to allow the Services to use the processor, bandwidth, and storage hardware on your Computers and mobile devices in order to facilitate the operation of the Services, 2) to provide CrossServices and other information to you, and 3) to allow Service Providers to provide Services and other information to you, all this in accordance with the Privacy Policy. Any part of the Services and the content you view, including its selection and placement, may be influenced by commercial considerations, including agreements with Service Providers. Some content licensed or provided to Crosssyn (e.g. Services) may contain advertising as part of the content. In such cases, Crosssyn will make such content available to you unmodified.
2. If you provide feedback, ideas or suggestions to Crosssyn in connection with the Services or content (hereafter: 'feedback'), you acknowledge that the feedback is **not confidential** and you authorise Crosssyn to **use that feedback without restriction and without payment to you.** **Feedback, ideas and suggestions**

12. PAYMENT CONDITIONS AND PRICE CHANGES

1. In case you have gained access to (Cross)Services, the Drivers Portal and the Application via a **Personal Subscription**, you have to pay a **monthly subscription fee**. By signing up for a Personal Subscription, you authorise Crossyn to charge the subscription fee automatically on the basis of your payment details prior to each month. You acknowledge and accept that Crossyn charges the subscription fee whether you are using or have used the Services or not. If you do not want to pay the subscription fee, you have to withdraw from the Agreements in accordance with section 5 of these Terms and Conditions of Use or you need to terminate your Personal Subscription before the end of the monthly period. Crossyn will not redeem any subscription fees you have already paid, unless these Terms and Conditions of Use specifically provide otherwise.
2. In case you have gained access to (Cross)Services, the Drivers Portal and the Application via a Service Provider, the Services are also subject to the terms of your agreement with that Service Provider (in addition to these Terms and Conditions of Use). To terminate that agreement, you must terminate directly with that specific Service Provider.
3. Invoices must be paid no later than **14 days** after the invoice date. The date of the bank statement of Crossyn, on which the payment is indicated, is decisive to determine the date of payment.
4. In case you dispute payments made by means of direct debit, you need to inform Crossyn within **14 days** about this dispute.
5. **Crossyn is entitled to change the prices and tariffs from time to time.** We will communicate any price changes timely via the Drivers Portal, by sending you an e-mail or in another appropriate manner. Price changes for subscriptions will take effect at the start of the monthly subscription period following the date of the price change. If you do not agree with the price changes, you have the right to reject the change by terminating the Agreements by contacting the Service Desk, prior to the price change going into effect. The Agreements will then be terminated from the day of the next monthly subscription period. You accept the new price by continuing to use the Services after the price change takes effect. **Please, therefore make sure you read notifications about price changes carefully.**

Subscription fee

Price changes and termination options

13. CUSTOMER SUPPORT

1. Crossyn has a central Service Desk you can contact for questions and reporting malfunctions.

Service Desk

- a. For **questions and support** the Service Desk is available from Monday to Friday between 9 a.m. to 6 p.m., via (+31) (0)88 7960 019.
 - b. For **reporting malfunctions** you can call the Support Department 24 hours a day. You can find the phone number of the Support Department in the [Drivers Portal](#), after you have logged on to the Portal. **Malfunctions, Support Department**
 - c. You can also ask questions or report malfunctions via the **contact form** on the Drivers Portal. Crossyn takes care of your request as soon as possible.
2. There is a **malfunction** in case the connectivity of the Device and/or the usage of CrossServices, the Drivers Portal, the Application and/or the Analytics of Things Platform is seriously hampered. Please, before you report a malfunction, first check whether or not the malfunction occurs in your own software environment.
 3. Crossyn may charge you for the costs of investigating and eliminating the malfunction in case the malfunction occurred because of an intentional and culpable act or omission from you (our because of your instruction).

14. COMPLAINTS

1. Complaints about **CrossServices, Devices, the Drivers Portal and/or the Application** shall have no effect if Crossyn is not informed within a reasonable time after discovering the defect. Any complaints shall be accompanied by an accurate specification of the nature and the extent of the complaints. **General complaints**
2. Complaints about an invoice shall have no effect if they are not reported in well-founded writing within **14 days** after the invoice date. After the said period has elapsed, you shall be deemed to have approved and accepted the invoice. **Complaints about an invoice**
3. If Crossyn determines that the complaint is founded, Crossyn shall only be required to make a new delivery as soon as possible or to adjust the invoice. The foregoing does not entitle you to any damages.
4. Crossyn does not accept responsibility for the Services of Service Providers or the content thereof.

15. WARRANTY AND DISCLAIMER

1. We endeavour to provide the best service we can. However, you understand and agree that the Services are provided 'as is' and 'as available', **without express or implied warranty or condition of any kind**. Use of the Services is only possible with suitable vehicles. The availability and quality of the data depends on the vehicle and may vary by make, model, type and year of manufacture. You use the Services at your own risk. **No warranties**

2. The quality of the Services is partly determined by the quality of the connection for data transmission. Since the connection can be disrupted by an external source and or atmospheric conditions and depends on radio coverage and data capacity of the network, the quality, availability and/or throughput speed of the Services cannot always and everywhere be guaranteed. Not least for this reason, to the fullest extent permitted by applicable law, Crossyn disclaims any express or implied warranty or condition, included but not limited to the satisfactory quality, accuracy, timeliness, completeness, correctness, reliability, merchantability, suitability for a specific purpose or non-infringement of the Services.
3. Crossyn does not guarantee that the Services are free of malware or other harmful components.
4. Furthermore, Crossyn neither makes representation nor does it warrant, endorse, guarantee, or assume responsibility for Services of Service Providers advertised or offered by Service Providers within or through the Drivers Portal or any hyperlinked website, or featured in any banner or other advertising. You understand and agree that Crossyn is not responsible or liable for any transaction between you and a Service Provider, or for products or services advertised within or through the Drivers Portal. You should use your judgment and exercise caution where appropriate. No advice or information whether oral or in writing obtained by you from Crossyn shall create any warranty on behalf of Crossyn in this regard.
5. Some aspects of this section may not apply in some jurisdictions if prohibited by applicable law. **This section does not affect your statutory rights as a consumer.**

16. DURATION AND TERMINATION OF THE AGREEMENTS

1. You can use the Services until the Agreements are terminated by you or Crossyn.
2. In case you registered for a Personal Subscription, you can **terminate the Agreements at any time** by contacting the Service Desk. **Termination by the Driver**
3. *Only if:* **Termination by Crossyn**
 - a. your bankruptcy has been requested or pronounced;
 - b. you requested suspension of payment or debt restructuring or this request is granted;
 - c. you are placed under guardianship or you lose the free control over your assets or a part thereof in any other way;

- d. your company as a legal entity is terminated or liquidated, or in the event of your death;
- e. you can not, not in time, or not correctly comply with any (payment) obligation arising from (one of) the Agreements;
- f. properties of Crosssyn that you keep for Crosssyn are seized;
- g. Crosssyn suspects that you unlawfully use or misuse CrossServices, the Device, the Drivers Portal, the Application or the Analytics of Things Platform; or
- h. you provided Crosssyn with wrong or incomplete information during or after contract closure;

Crosssyn **can**, without the requirement of any warning, notice of default or intervention of a judge:

- i.* terminate the Agreements;
- ii.* suspend your access to the Services;
- iii.* claim the on loan provided Device back as a property of Crosssyn; and/or
- iv.* immediately claim any amount you owe Crosssyn on any grounds whatsoever in one sum.

The above will not affect Crosssyn's authority to claim that you will be condemned to comply with the Agreements and applies notwithstanding Crosssyn's entitlement to damages.

4. After termination of the Agreements (in any manner and for any reason whatsoever), you do not longer have access to the Services and the (therein) saved data. **You need to return the Device to Crosssyn-certified technician or Workshop of your choice.** If keeping the personal data is no longer necessary for the purpose they were obtained for, they will automatically be deleted.

17. LIMITED LIABILITY

1. Crosssyn is **only liable** for damage in accordance with the following provisions of this section, unless the damage is the result of an intentional act or gross negligence on the part of Crosssyn. **Limited liability**
2. Bearing in mind the nature of the technical and electronic services and the associated uncertainties and possible discrepancies, Crosssyn is, to the fullest extent permitted by applicable law, **never liable for:**
 - a. indirect or consequential damage;
 - b. lost profit, lost savings, reduced goodwill, damage due to business interruption, (software) damage to vehicles (that were) equipped with a Device, personal injury, damage as a result of a fine imposed by a third party, mutilation or loss of data, damage relating to the use of objects prescribed to Crosssyn by you, and materials or software of third Parties,

- in all cases resulting from the (incorrect) use of the Device, the Services, or the Services from Service Providers, even if Crosssyn is informed about the possibility that these damages can occur;
- c. any damage of whatever nature, relating to either the non-availability of the Services or the Services of Service Providers, or the not correct or not full availability of these services;
 - d. any damage of whatever nature, relating to the (dis)functioning of the equipment and/or internet connections of you, Crosssyn or third parties;
 - e. any damage of whatever nature, relating to actions that Crosssyn must take because of a court ruling or an enforcement order;
 - f. any damage of whatever nature, relating to actions of third parties, including the Workshop;
 - g. any damage of whatever nature, relating to adjustments or changes to the Device made by you or a third party, without prior permission of Crosssyn;
 - h. any damage of whatever nature, relating to misuse, negligence, normal wear or other improper applications of the Device;
 - i. any damage of whatever nature, relating to incorrect administrations that are rejected or for any reason not accepted by any institution (including the tax authority). At all times, you are responsible for approval (in advance and afterwards) by such institutions;
 - j. any damage of whatever nature, relating to the not correct, not complete or not timely transmission of information that is communicated (among others) via the Drivers Portal.
3. As far as Crosssyn, in a particular case, cannot invoke the exclusions or limitations of liability as described in this section, Crosssyn's liability on a case-by-case basis is at all times limited to an amount equal to the sum of the invoiced amounts over the preceding twelve months, reduced by credits authorised by Crosssyn during that period. As far as Crosssyn cannot invoke the limitation as described in the first sentence of this section as well, Crosssyn's liability will in no event be higher than the benefit that the insurance company may pay to Crosssyn in the case in question, or the amount that Crosssyn in a particular case might get compensated from a third party by exercising its right of recourse.
 4. You acknowledge and accept that the subscription fee for the Services is established taking into account the limited liability as referred to in this section.
 5. Any right to compensation shall be extinguished in any case if: a) you have failed to take **measures** to limit or prevent (further or additional) damage

**Limit and prevent
(new) damage**

Report damage

after the damage occurred, or b) you have failed to **inform** Crosssyn with all relevant information **within a reasonable time** after discovering the damage.

18. ENTIRE AGREEMENT

1. Other than as stated in this section or as explicitly agreed upon in writing between you and Crosssyn, the Agreements constitute all the terms and conditions agreed upon between you and Crosssyn and supersede any prior agreements in relation to the subject matter of these Agreements, whether written or oral.

19. SEVERABILITY AND WAIVER

1. If provisions or parts of the Agreements are or become invalid or unenforceable in any way, the other provisions or the valid part(s) in the invalid provision(s) shall remain in full force and effect and enforceable, without any consequences for other obligations of you and Crosssyn. Furthermore, the unlawful, invalid or unenforceable provisions will be replaced by a provision that has as far as possible the same legal and commercial intent.
2. Any failure by Crosssyn to enforce the Agreements or any provision thereof, or to exercise any right or apply any legal remedy, shall not waive Crosssyn's right to do so.

20. INDEMNIFICATION

1. To the fullest extent permitted by applicable law, you agree to **indemnify and hold Crosssyn harmless** from and against all damages, losses, and expenses of any kind (including reasonable attorney fees and costs) arising out of: 1) your breach of the Agreements, and 2) your violation of any law or the rights of a third party.

21. CHOICE OF LAW

1. The Agreements between you and Crosssyn (as well as all non-contractual disputes or claims that are related to these Agreements) are exclusively subject to Dutch law. However, this will not lead to the exclusion of mandatory legal provisions of the country or State where you have your habitual residence.

22. FINAL PROVISIONS

1. Crossyn's administration will be deemed to be full proof of any sum due to Crossyn on any grounds whatsoever as part of the Agreements.
2. You are not entitled to assign, transfer or sublicense (any part of) the Agreements or your rights and obligations arising from the Agreements to a third party.

CONTACT DETAILS CROSSYN

Crossyn Automotive B.V.

Burgemeester Brokxlaan 12

5041 SB Tilburg

E: service@crossyn.com

P: (+31) (0)85 015 0041

ANNEX – MODEL WITHDRAWAL FORM

(Complete and return this form only if you wish to withdraw from the Agreements.)

To: Crossyn Automotive B.V.

Burgemeester Brokxlaan 12, 5041 SB TILBURG, The Netherlands

service@crossyn.com

I hereby give notice that I withdraw from the Agreements for the provision of the Services.

- Date of registration:

- Date of installation Device:

- Name Driver:

- Address Driver:

- Signature Driver (only if this form is notified on paper):

- Date: